Welcome to Nottingham

Service Directory for New Arrivals, Refugees and Asylum Seekers.

Nottingham City Council

Foreword

Nottingham has a long history of welcoming people in to the city from all backgrounds and migration has contributed to vibrant and active communities, which we are all proud to be a part of.

This directory of services has been designed to help new arrivals to the city and provide support to citizens and partner organisations. It aims to provide you with additional informational about organisations in Nottingham that offer specialist services to support you as a new arrival to the city.

Understanding what the different services are, and what they do can be confusing, so this information is organised by theme, based on what you might need. Once you have identified the area that you would like to know more about, the services available to support you are listed.

If you are new to Nottingham the first point of contact would be The New Arrivals Coordinator (NCC asylum seeker and refugee support). This service is based in the Community Protection Directorate of Nottingham City Council.

This service responds to the needs of asylum seeker and refugee families. It helps you to access services and advice that will help your family to integrate.

Nottingham City Council is firmly committed to supporting new arrivals and will continue to work with asylum seeker and refugee families to build strong, integrated communities.

Ian Curryer
Chief Executive Nottingham City Council
Nottingham City Council

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Advice and Support

Asylum Support Team at Solihull

0121 704 5467

Provides support to destitute asylum seekers while their asylum claims are being processed, as well as for asylum seekers whose claims have failed and who are waiting to return to their countries of origin.

Base 51

29 – 31 Castle Gate, NG1 7AP.

0115 952 5040

Provides a wide range of fully accessible confidential support services, information and advice including access to practical services for young people aged 12 – 25 years living In Nottingham.

Citizen's Advice Bureau

32-36 Carrington Street, Carrington, NG1 7FG.

Landline - 0115 938 8050

Mobile - 03003305457

Provides advice on the following: benefits, debt, employment, family, housing, immigration, legal and tax issues.

Citizens Advice Helpline

0345 4050506

Can help if you think a tradesperson or shop has broken a promise to you.

Forest Fields Advice Centre

69 Wiverton Road, Forest Fields, NG7 6NU.

0115 962 6582

Monday – Friday 10.30 – 4.00pm.

The centre offers advice and information on welfare rights, debts and housing. Other services include ESOL classes, computing, ECDL and there is also a women's support service.

Meadows Advice Group

10 – 11 Queenswalk community centre, Meadows, NG2 2DF.

0115 986 0197

Monday to Friday 10.00am – 4.00pm

Drop in Sessions at Queenswalk

Mondays: 10.00am – 1.00pm

Thursdays: 10.00am – 1.00pm

Appointments can be made at **Meadows One Stop Shop** 5-7 Bridgeway Centre, The Meadows NG2 2JD.

Please telephone 0115 915 0077

Monday 9.30am – 1.30pm. 2pm – 5pm

Tuesday to Thursday 9am – 1.30pm. 2.00pm – 5.00pm

Fridays 9am – 1.30pm. 2pm – 4.30pm

NCC- Asylum Seekers and Refugee Support

Loxley House – 2nd Floor Station Street, NG2 3NG.

0115 876 4691

The project provides information, advice, guidance and support to refugee and asylum seeking families on services and entitlements that may be available to them.

Signposting and assistance is given in areas such as early years, school admissions, pupil benefits, educational support services, adult education/ training, volunteering, and health, housing and legal services.

Nottingham & Nottinghamshire Refugee Forum

The Sycamore Centre, 33a Hungerhill Road, NG3 4NB.

0115 960 1230

NNRF is an independent voluntary organisation that aims to help meet the needs of refugees and asylum seekers. It offers information, advice, practical support and friendship to all refugees and asylum seekers. NNRF is also involved in advocating and campaigning for refugee rights.

The Law Centre

119 Radford Road, Hyson Green, NG7 5DU.

0115 978 7813

Advice on the following areas of law: debt, employment, housing and welfare benefits (specialise in advising on discrimination in the workplace). Also offer advice and representation to anyone attending court for a hearing to repossess their home.

The National Government Website

Covering all aspects in the UK

www.localgov.co.uk

Accommodation and Housing

Bin Collection and Waste

0115 915 2000

General collection of household rubbish and collection of recycling. City wide collection service, Collection is on different days throughout the city.

Council Tax Benefit Payments

Customer Contact Centre, Angel Row, City, NG1 2DE.

0115 915 4944

Card payments – **0115 915 5520**

Website www.nottinghamcity.gov.uk/counciltax

Opening time:

Monday 8.30am – 5.00pm

Tuesday 8.30am – 5.00pm

Wednesday 8.30am – 5.00pm

Thursday 9.30am – 5.00pm

Friday 8.30am – 5.00pm

Payment made by all residents of Nottingham for services provided by the council.

Housing

Customer Contact Centre, Angel Row, City, NG1 2DE.

0115 718 4444

Website: www.benefits@nottinghamcity.gov.uk

Opening times: Monday to Friday 8.15 – 5.30

Can advise on housing benefits.

HomeLink

Harvey Road, Bilborough, Nottingham, NG8 3BB, City, NG1 7BA.

0115 915 7176

Nottingham Arimathea Trust

All Souls Community Centre, Ilkeston Road, NG7 3HF.

0115 924 9920

Provides housing and support for people who have had their first claim for asylum refused. They also help people find medical support, volunteering opportunities and English classes.

Nottingham City Housing Aid

135 Lower Parliament Street, City Centre, NG1 1EE.

0115 876 3300

Opening Times: Monday, Tuesday, Thursday and Friday 8.30 – 4.30. Wednesday 1.00 – 4.30

Provide confidential help and advice with tenancy, housing issues and receipt of homelessness applications. Also give advice on housing standards for landlords and tenants of private rented homes.

Email housingaid@nottinghamcity.gov.uk

Website www.nottinghamcityhomes.org.uk

Nottingham City Homes

Loxley house, Station Street, Ground floor

0115 915 69555

They are responsible for the day to day running of around 29,000 homes including services such as repairs, rent collection and tenancy management.

Nottingham City Homes Repair Line (out of hours)

0115 915 2222

To report a fault found in your Nottingham City Homes property.

Nottingham on-call

0115 915 1640

24hr supported housing emergencies.

Refugee Futures

Duke street, New Basford, NG7 7JN.

0115 978 4588

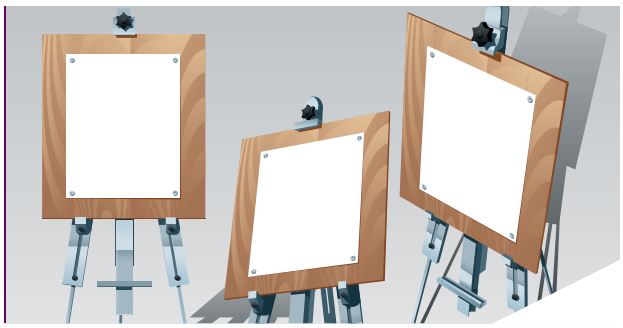
Offers floating support service for refugees and their families by finding and securing permanent accommodation; support in sustaining tenancies; setting up utilities; applying for and maximising benefits and budgeting; sign posting to local services and community groups. Support is available to service users for an average of 3 months.

YMCA Nottingham

4 Shakespeare Street, City Centre, NG1 4FG.

0115 956 7600

Offers supported housing to assist residents in gaining the skills to maintain independent tenancies.



Arts

Arkwright Meadows Community Gardens

Kirkby Gardens, The Meadows, NG2 2HZ.

0115 986 7777

Arkwright Meadows Community Gardens in the HEART of the Meadows has been an oasis in an urban area, a green space for local residence and people of the City of Nottingham to enjoy, a place of learning, relaxing, recreation and space to have pride and ownership of.

City Arts

11-13 Hockley, Nottingham, NG1 1FH.

0115 950 5251

Work with people from local communities, using creative arts to build confidence, well being, skills and enjoyment. The activities bring people together, stimulate change and create stronger healthier communities.

Ecoworks (Nottingham) Ltd

Old Upper School, Brewsters Road, St Ann's, NG3 3AG.

Tel: 0115 962 2200

Combining individual care with community care: community organic gardening, garden related crafts, small building, promotion of healthy eating and more physical activity, horticultural training -all with disadvantaged people, including asylum seekers and refugees.

New Art Exchange

39-41 Gregory Boulevard, Forest Fields, NG7 6BE.

0115 924 8630

The New Art Exchange is an international centre for the contemporary visual arts and crafts in Nottingham with a focus on African, African Caribbean and Asian origin.

Children and Families

Adult & Children Services (out of hours 4.50pm to 8.30am)

0115 876 4800 / 0115 876 1000
To report if you feel a child or vulnerable adult is at risk.

0115 876 5600 (Daytime 8.30am – 4.50pm)
Child Protection Duty Team to report if you feel a child is at risk.

Child Benefit

0300 2003100
Child Benefit is a tax-free payment that you can claim for your child. It is usually paid every four weeks but can sometimes be paid weekly. There are separate rates payable for each child. The payment can be claimed by anyone who qualifies, whatever their income or savings.

Children's Centres

Children's Centres are places where children under 5 years old and their families can receive seamless integrated services and information, and where they can access help from multi-disciplinary teams of professionals.

Aspley/Bells Lane
Minver Crescent, Aspley, NG8 5PJ.
0115 876 3777

Basford
Whitemoor Primary School, Bracknell Crescent, Whitemoor, NG8 5FF.
0115 876 1890

Bestwood (Hub)
Southglade Access Centre, Southglade Park, Southglade Road, Bestwood, NG5 5GU.
0115 876 1890

Bestwood Park & Top Valley
Westglade Infant School, Top Valley, NG5 9BG.
0115 876 1890

Bilborough
Next to Glenbrook Primary School, Wigman Road, Bilborough, NG8 4PD.
0115 915 7777

Broxtowe
Corner House, 18 Strelley road, NG8 3AP.
0115 876 3888

Bulwell
Steadfold Close, Crabtree Farm, Bulwell, NG6 8AX.
0115 876 2220

Bulwell Forest
Cantrell Road, Bulwell, NG6 9HJ.
0115 876 2220

Central Base (for Dunkirk, Radford, Wollaton children centres)
Balloonwood Adventure Playground, Coventry Lane, Wollaton, NG9 3GJ.
0115 876 1601

Clifton
Next to Dovecote Primary, Greencroft, Clifton, NG11 8EY.
0115 876 2625

Dunkirk
Dunkirk Primary School, Marlborough Street, Dunkirk, NG7 2LE.
0115 876 1601

Hyson Green
Mary Potter, Gregory Boulevard, Hyson Green, NG7 5HY.
0115 883 8202

Meadows
Kirkby Gardens, Meadows, NG2 2HZ.
0115 876 1320

Radford
Southwold Primary School, Kennington Road, NG8 1QD.
0115 876 1601

Sherwood and Edwards Lane
Seely Infants & Nursery School, Perry Road, Sherwood, NG5 3AE.
0115 876 4888

Sneinton
Edale Road, Sneinton, NG2 4HT.
0115 876 1700

Southglade
Southglade Park, Southglade Road, Bestwood, NG5 5GU.
0115 876 1890

St Ann's (South)
Huntingdon Primary & Nursery School, off Palmerston Gardens, St Ann's, NG3 1NH.
0115 876 1700

St Ann's (North)

Walter Halls School, 589 The Wells Road, St Ann's, NG3 3AB.

0115 876 1700

Wollaton

Fernwood Junior School, Arleston Drive, Wollaton, NG8 2FZ.

Child Line

0800 1111

Free and confidential helpline for children and young people, they can get help and advice about a wide range of issues from trained counsellors who will be able to help them to deal with any problem that they have.

Families Information Service

Loxley House, Station Street, NG2 3NG.

0800 458 4114

Provides information and support to parents on childcare; children centres; activities for children and young people 0-19 years; working with children and young people – including providing advice on childcare training.

Family Lives

Playworks, North Alfred Street, NG3 1AE.

0808 800 2222

Free and confidential helpline for parents. They deal with all of the issues that challenge all families at each stage of care for a child. These include; support to those becoming a new parent, how to help your child to learn, improving the mental health of parents and children, choosing a school, dealing successfully with problems at school, bullying, how to help your child through a separation, how to communicate with your teenager, cyber safety, preventing aggressive and anti social behaviour, gang membership, teen pregnancy, drug and alcohol abuse and encouraging healthy eating and fitness for parent and child.

Home-Start Nottingham

2 First Avenue, Sherwood Rise, NG7 6JL.

0115 962 4262

To offer confidential support, friendship and practical help to families with at least one child under 5 who are going through a difficult time.

NCC- Asylum Seekers and Refugee Support

Loxley House – 2nd Floor Station Street, NG2 3NG.

0115 876 4691

The project provides information, advice, guidance and support to refugee and asylum seeking families on services and entitlements available to them. Signposting and assistance is given in areas such as early years, school admissions, pupil benefits and educational support services.

Nottingham and Nottinghamshire Futures

45 – 51 Maid Marian way, Nottingham, NG1 6GE.

0115 934 2400

An advice and guidance service for all 13-19 year olds and adults. Nottingham and Nottinghamshire Futures can help young people and adults on a range of issues, such as careers advice information and guidance i.e. education, training and employment and other barriers to learning.

NSPCC Helpline

08088 005 000

Free and confidential helpline for adults concerned about a child.

The Kids United Project

St. Georges Church, St Georges Drive,
The Meadows, NG2 1NX.

07743 862 035

The project assists asylum seekers/ refugees children and friends through play and support (children with no access out of school). Engage parents/children of asylum seeker and refugee and their friends.

Community Centres and Groups

Community Centres are public spaces where people can gather to take part in a variety of different activities. These may include social clubs, children's groups, exercise sessions, sports and games, arts and crafts, access to council services (including councillor surgeries), Internet access, English classes and other learning opportunities.

Bakersfield Community Centre

312 Sneinton Dale, Bakersfield, NG3 7DN.

0115 948 0454

Beechdale Community Centre
Ambergate Road, Beechdale, NG8 3GD.
0115 915 0285

Bestwood Park Community Centre
Beckhampton Road, Bestwood Park, NG5 5NE.
0115 920 9003

Birchover Community Centre
83 Birchover Road, Bilborough, NG8 4BW.
0115 884 5901

Bulwell Hall Healthy Living Centre
Lawton Drive, Bulwell, Nottingham, NG6 8BL.
0115 979 4708

Bulwell Riverside Centre
Main Street, Bulwell, NG6 8QJ.
0115 883 3500

Crabtree Farm Community Centre
Steadfold Close, Crabtree Farm Estate, Bulwell, NG6 8AX.
0115 927 2869

Dunkirk and Old Lenton Community Centre
Montpelier Road, Dunkirk, NG7 2JW.
0115 979 0770

Edwards Lane Community Centre
Alderton Road, Edwards Lane, NG5 6DX.
0115 920 9511

Greenways Community Centre
Trent Lane, Sneinton, NG2 4DF.
0115 910 3667

Highbank Community Centre
Farnborough Road, Clifton, NG11 9DG.
0115 974 6333

Hyson Green Community Centre
37a Gregory Boulevard, Hyson Green, NG7 6EE.
0115 915 0132

Mapperley Community Centre
589 Woodborough Road, Mapperley, NG3 5GG.
0115 953 2104

New Basford Community Centre
Zulu Road, New Basford, NG7 7DF.
0115 970 3288

Old Basford Community Centre
Communities courtyard, wollaton road, NG8 2AD.
0115 876 2179

Rise Park Community Centre
Bestwood Park Drive West, Rise Park, NG5 5EJ.
0115 927 4663

Shelia Russell Community Centre
St Martins Road, Bilborough, NG8 3AR.
07770 410 0633

Silverdale Community Centre
The Downs, Wilford, NG11 7EB.
0115 982 5017

Snapewood Community Centre
Snapewood Road, Bulwell, NG6 7GH.
0115 975 3299

Sneinton Hermitage Community Centre
Sneinton Boulevard, Sneinton, NG2 4GN.
0115 950 4707

Sneinton Old School Hall
Windmill Lane, Sneinton, NG2 4QB.
0115 950 1179

Sycamore Millennium Centre
31 Hungerhill Road, St Ann's, NG3 4NB.
0115 911 2220

The Bridge Centre (United Reformed Church)
49a Gregory Boulevard, Hyson Green, NG7 5JA.
0115 942 1680

Top Valley Community Centre
Unit 6, Top Valley Way, Top Valley, NG5 9DD.
0115 975 6016

Wollaton Park Community Centre
Harrow Road, Wollaton, NG8 1FG.
0115 928 8860

Wollaton Vale Community Centre
Rosedale Drive, Wollaton Vale, Wollaton, NG8 2JA.
0115 928 1603

Community Groups

African Caribbean National Artistic Centre (ACNA)

31 Hungerhill Road, St Ann's, NG3 4NB.
0115 969 1364
ACNA offers a wide range of services to the African Caribbean Community and provide a variety of educational activities.

Belong

32 Gregory Boulevard, Hyson Green, NG7 6BG.
0115 979 0015
They support African Refugee and Asylum Seekers and encourage their integration into the UK society. They also have computers for internet use which is open for everyone. Deliver employability and careers advice, as well as conversational English classes.

Eritrean Community

07943 032 388

Ethiopia Community Group

c/o 39 Coleby Road, Aspley, NG8 6FT.
07984 438 253

Indian Community Centre

99 Hucknall Road, Carrington, NG5 1QZ.
0115 969 3402
Provide day-care and welfare services and a daily meals service. They also help elderly Indians with shopping, exercise and socialising skills. Resource and training centre, social and entertainment centre with hire out facilities.

International Community Centre

61b Mansfield Road, City Centre, NG1 3FN.
0115 915 6950
The Centre provides meeting rooms, permanent office accommodation and shared resources for community organisations. People using the centre come from a diverse range of cultural backgrounds, including Pakistan, India, China, West and East Europe, Africa and Brazil. There is also a wide age range of centre users, from primary school aged children through to the retired. There are numerous organisations using the centre, who deliver services to people at risk of isolation. Such services include; cultural integration sessions for refugees and asylum seekers, social network groups for people suffering varying levels of mental health issues and life-skills projects for adults with learning disabilities.

Marcus Garvey Centre

Lenton Boulevard, Radford, NG7 2BY.
0115 942 2440
They provide social, leisure and educational activities appropriate to the needs of African and African Caribbean elders. They also provide day care, luncheon club facilities and reminiscence therapy for elders with Dementia and Alzheimer's disease.

Muslim Community Organisation (MCO)

MCO centre, Jinnah Building, Beaumont Street, Sneinton, NG2 4PJ.
0115 941 7865
The MCO Centre is open to all people from different communities. It promotes community cohesion by building bridges with different communities. Information, advice guidance and support are given to individuals who need help. Learning activities, social and cultural events are organised for the local community. Social and sports events are organised for youngsters. Youth Groups such as the Desi Girls Group and Boys Youth Group take place regularly as do Holiday Play Schemes for Children. Work for women development and empowerment opportunities. The centre also offers volunteering opportunities. The Community Centre is also available for private room hire and for events such as parties, weddings and training.

NCISE (New Communities in Social Enterprise)

32 Gregory Boulevard, Hyson Green NG7 6BG.
0115 978 3020
NCISE is an organisation comprised of a diverse range of refugee and new arrival community groups. They work together to achieve sustainability for themselves through social enterprise, while sharing their skills and knowledge with others.

Nigerian Community Group

12 Radford Road, Hyson Green, NG7 5FS.
07745 859 191 / 07852 139 847
Offer general advice and support, have computers for internet use, provide a community café which encourages people to meet and integrate. Also offer an after school club.

Nottinghamshire Chinese Welfare Association

61B Mansfield Road, NG1 3FN.

They offer advice and information, housing assistance, leisure activities and a home visiting scheme. They also work towards raising the profile of the Chinese community promoting Chinese culture.

Nottingham & Nottinghamshire Refugee Forum

The Sycamore Centre, 33a Hungerhill Road, NG3 4NB.

0115 960 1230

Provide friendship, support and advice to refugees and asylum seekers. Advice is given in areas such as health, benefits, employment and new tenant support. Other activities include; campaigning, anti-destitution, volunteering and networking.

Nottingham Zimbabwe Community Network

c/o International Community Centre; Office A10, 61B Mansfield Road, NG1 3FN.

07878 449 544

They work towards integration, building and empowering the community to fight forced deportation, de-skilling, destitution and dictatorship in Zimbabwe.

Pakistan Centre

163 Woodborough Rd, St Ann's, NG3 1AX.

0115 958 2973

Offer information, signposting and guidance such as welfare benefits, immigration information, interpretation and translating. They also provide assistance to persons needing Visas, Pakistan Identity cards and attestation for passport applications/documents.

Rainbow Project

The Vine Community Centre, Bobbersmill Road, Hyson Green, NG7 5GZ.

0115 970 1855

Address issues of racial justice equality and asylum. They promote equality and diversity in the community. Their activities include; working with children and their parent/ carers.

Sudanese Community in Nottingham

164 Alfreton road, Nottingham, NG7 3NS.

0115 970 1345

Community Women's Groups

Asian Women's Project

Chapel House, Noel Street, NG7 6AS.

0115 978 9954

Empower women and help them overcome the challenges they face in their lives due to cultural and language barriers. Provide various health and physical activities and training opportunities.

Hawa Women's Network Nottingham

69 Wiverton Road, Forest Fields, NG7 6NU.

0115 978 9954

Offers support service for Muslim Women through training and development courses. Also holds coffee mornings on Wednesday for local women to come and socialise make new friends and get involved with local community events.

Nottingham Women's Centre

30 Chaucer Street, NG1 5LP.

0115 941 1475

Provide career advice, training, voluntary work also provide information and crisis support and counselling.

Nyasa Daughters

exec@nysadaughtersnottingham.org

07909 257 891

Nysa Daughters of Nottingham (NDN) is a community organisation for women and children of Malawi origin living in Nottingham. NDN support and empower families by challenging domestic violence, tackling poverty, increasing awareness of mental health and social inclusion. NDN also raise equality and diversity awareness through cultural education programmes.

Somali Women's Organisation

C/O Belong, 32 Gregory Boulevard, Hyson Green, NG7 6BG.

07944 397 105

Offer support and advice to women and encourage their integration into the UK society.

Women's Culture Exchange

C/O Refugee Forum, The Sycamore Centre, 33a Hungerhill Road, NG3 4NB.

07506 574 414

The Women's Group at Refugee Forum is a focal point for refugee and asylum seeker women to meet, make new friends, share and learn new skills and provide mutual support in a safe and welcoming environment.

Counselling

Base 51

29 – 31 Castle Gate, NG1 7AP.
0115 952 5040
Provide counselling for 12 – 25 year olds.

Millo Services CIC

153- A Andover Road,
Bestwood, NG5 5FD.
0115 976 0900
Offers counselling and psychotherapy.

Nottingham Counselling Centre

32 Heathcote Street, Hockley, NG1 3AA.
0115 950 1743
Offer counselling for individuals over 16 years of age.

Nottingham's Women's Counselling Service & Counselling Extra

Warren House, 2 Pelham Court, Pelham Road, Sherwood, NG5 1AP.
0115 960 5577
Provides emotional support through Counselling.

Samaritans

18 Clarendon Street, City, NG1 5HQ.
0115 941 1111
Provide confidential emotional support 24 hours a day 7 days a week to those experiencing despair, distress or suicidal feelings.

Destitution Support

British Red Cross

Provides a drop in session with the Nottingham and Nottinghamshire Refugee Forum destitution group every Tuesday from 10.00 – 12.00 at Refugee Forum. The British Red Cross will access the individual's needs and offer practical support, providing, food and travel costs to those that are destitute. They also offer an orientation service which provides short-term support to help vulnerable and newly arrived refugees adapt to life in a new country. Many of the trained volunteers are refugees themselves, they speak a wide range of languages and can offer valuable support and advice. Wherever possible, all the information materials are translated into the main refugee languages.

Cedar Housing

0115 988 7060
Cedar Housing is a 24 – hour staffed accommodation service for young women aged 16 – 25 years.

Crisis Loan

0800 032 7952
To apply for emergency financial assistance to those that are destitute.

Emmanuel House

53 – 61 Goosegate, Hockley, NG1 1FE.
0115 950 7140
Emmanuel House support homeless and vulnerable people by offering a range of services to enable each individual to achieve their potential. Individuals are supported through the provision of recreational, social, educational and group activities. It also provides a Resettlement Programme, Tenancy Support, Counselling, Benefits and Debt Advice, preparation for work and an allotment project.

Hope Nottingham

0115 943 6081
The Hope café provides meals for those in need in a caring community environment, offering advice, mentoring and practical support. Hope Nottingham also provides recycled furniture, house hold appliances (white goods) and linen.

Nottingham & Nottinghamshire Refugee Forum

The Sycamore Centre, 33a Hungerhill Road, NG3 4NB.
0115 960 1230
The NNRF anti-destitution group supports local asylum seekers who are destitute, receiving no state benefits or support. Support includes a weekly food parcel.

Nottingham Arimathea Trust

All Souls Community Centre, Ilkeston Road, NG7 3HF.
0115 924 9920
Provides temporary housing and support to destitute asylum seekers and refugees.

Rainbow Project

The Vine Community Centre, Bobbers Mill Road, Hyson Green, NG7 5GZ.
970 1855
The Rainbow Project offer practical and spiritual support, providing food, clothing, toiletries and small grants for those that are destitute. They help to fill in forms and can refer people onto immigration solicitors where necessary. They hold coffee mornings and fundraising events. They also organise day trips in the summer.

Salvation Army

Notintone Place, Sneinton, NG2 4QG.
0115 950 3927
Give out emergency food parcels.

Salvation Army Sneinton Lifehouse

0115 950 4364
Provides a service for single homeless men including those with alcohol or drug problems. Referrals need to be made through Housing Aid or Gateway.

Shalom Salaam Kitchen

49a Gregory Boulevard, Hyson Green, NG7 5JA.
0115 942 1680
The kitchen is run by the Himmah group, every Wednesday 6.00pm to 9.00pm

St Paul's Soup Kitchen

St Paul's presbytery Church, Lenton Boulevard, NG7 2BY.
0115 978 6236
Open everyday 11.00am to 1.00pm

The Jericho Road Project

1a Chestnut Grove, NG3 5AD.
0115 845 3691
The Jericho Road Project supports women through the following areas:

Weekly Outreaches - Each week volunteer teams take to the streets in the project's minibus, meeting women in the red light district. They provide a listening ear along with a hot drink and food.

Life Centre - The Jericho Road Life Centre base for three afternoons a week provides drinks and snacks. Clothes are also available and women are able to access information, advocacy, referrals and activities to learn new skills and grow in confidence.

The Mansfield Road Baptist Church

On the corner of Gregory Boulevard & Sherwood Rise, NG7 6JN.
0115 960 4304
The Church Pantry can provide support to people who are in urgent need of food provision, by providing small food items.

Trent Vineyard Church

Unit 1 Easter Park, Lenton Lane, NG7 2PX.
0115 988 7060
Run the Archers Project in Lenton. They offer soup runs Friday evenings at the City Centre, to the homeless.

Vineyard Arches Project

Units 1-4 Abbey Bridge, Broadholme Street, Lenton, NG7 1HQ.
0115 950 8774
A practical resource and support centre for those in need in Nottingham.
It provides; clothing, furniture and food provision; Women's support group; Toddler group and a coffee lounge.

58i

104 – 114 Talbot Street, City Centre, NG1 5GL
0115 958 2976
58i connects with vulnerable and isolated people by meeting their immediate needs, and then to empower them through training and support to realise their full potential. 58i runs many projects in Nottingham:

Nottingham Nightstop provides safe emergency overnight accommodation in the homes of trained volunteer host families, to young people aged 16-25 who are at the point of becoming homeless, on a night at a time basis until more permanent and appropriate accommodation can be found.

Bold supports the homeless and vulnerably housed community in Nottingham through its provision of hot nutritious food, hot and cold drinks, clothes, blankets and toiletries. Whilst supporting the immediate needs of clients, Rally acts as a gateway for clients to access support through its links with the Aspire Mentoring project, a supported volunteering programme and other external support services.

Domestic Violence

National Domestic Violence Helpline

08082 000 247

They offer information and support for women experiencing domestic violence, their family, friends, colleagues and other callers calling on behalf. Translation service is also available.

Nottingham Women's Aid

(WAIS) Women's Aid Integrated Services 30 Chaucer Street, City Centre, NG1 5LP.

0115 988 4224 or helpline **08088 000 340**

A free, confidential and independent service WAIS is run by women for women and their children experiencing or escaping domestic abuse. Services include; a free phone 24 hour domestic violence helpline, a drop in facility and emergency refuge accommodation for women and their children. There is also an Outreach and Floating Support Scheme for women and their children in their own homes. Interpreters are also available.

Drugs and Alcohol

APAS (Alcohol Problems Advisory Service)

5ln, Clarendon Chambers, 32 Clarendon St NG1 5LN

0115 824 0550

APAS is an independent provider of all kinds of services designed to reduce the harm alcohol causes to individuals, families and the communities they live in.

Double Impact

24 Friar Lane, City Centre, NG1 6DQ.

0115 824 0366

Helps people to rebuild their lives following drug or alcohol misuse by helping members gain access to training, education, employment, housing, benefits or further treatment if appropriate.

Last Orders

0115 970 9590

Last Orders offers practical and confidential advice to people living in Nottingham city who want to reduce the amount of alcohol they drink. They work with GP practices, the wider community and other alcohol services in Nottingham City to ensure people receive the appropriate support.

Education and Training

(see also Schools)

BEGIN (Basic Educational Guidance in Nottinghamshire)

Bath Street, Sneinton, NG1 1DA.

0115 978 0942

Provide information, advice and referral services for adults who want help with Literacy, Numeracy and ESOL (English for Speakers of Other Languages).

Bilborough College

College Way, Bilborough, NG8 4DQ.

0115 851 5000

Central College Nottingham

Maid Marian Way, Nottingham, NG1 6AB

0115 914 6414

City College Nottingham

Carlton Road, St Ann's, NG3 2NR.

0115 910 1455

Futures

57 Maid Marian Way, NG1 6GE.

0115 960 1597

An advice and guidance service for all 13-19 year olds. Nottingham and Nottinghamshire Futures can help young people and adults on a range of issues, such as careers advice information and guidance i.e. education, training and employment and other barriers to learning.

Groundwork Greater Nottingham

Denman Street East, Radford, NG7 3GX.

0115 978 8212

Groundwork Greater Nottingham is a charity which helps people and organisations make changes in order to create better neighbourhoods, to build skills and job prospects, and to live and work in a greener way. It works with disadvantaged local communities by helping people to retrain, gain confidence.

and gain valuable work experience. This is done through targeting neighbourhoods where people are unemployed or dependant on benefits. People are engaged in community projects which help build their self esteem and skills. Work experience, training and job search help are also available through the programmes.

New College Nottingham (NCN)

Pelham Avenue, Hyson Green, NG5 1AL.
0115 910 0100
Offer a range of full and part time study opportunities during the day, evening and weekends at all levels and in a diversity of subject areas.

PATRA (Positive Action Training and Recruitment Agency)

Marcus Garvey Centre, Lenton Boulevard, NG7 2BY.
0115 942 2440
They provide opportunities for people from the BME communities to improve their skills in order to help them to compete in the labour market.

Vernon Community College

18 Friar Lane, Vernon Community College, Vernon House, NG1 6DQ.
0115 941 4967
VCC offers a variety of ESOL (English Speakers of Other Languages); literacy; numeracy; ICT courses and assistance and support for new arrivals, refugees and asylum seekers.

Employment Advice

Gangmasters Licensing Authority

P.O. Box 8538, Nottingham, NG8 9AF.
0345 602 5020
Provide information advice and reporting of bad employment practices.

Jobshop

124-126 Radford Road, Radford, NG7 5FW.
0115 919 5910
Provide help and advice on jobs and training for people who can work.

National Insurance (NI)

0345 600 0643
To apply for a national insurance number.

NG7 Training, Employment & Advice

199 Berridge Road, Forest Fields, NG7 6HR.
0115 979 1052
Provide employment advice, assistance with CVs and interview techniques.

Register to work in the UK

Customer Contact Centre, UK Border Agency, PO BOX 3468.
0300 123 4699
Website www.ukba.homeoffice,gov.uk
Workers registration scheme a permit required for foreign nationals to work in the UK.

Faith Contacts

Baha'is

7 St Austins Drive, Carlton, NG4 3EY.
0115 956 5041
The Flat, 65 Clumber Road, West Bridgford, NG2 6DP
0115 846 9365

Brahma Kumaris

Nottingham Brahma Kumais Centre, 90 Trent Boulevard, West Bridgford, NG2 5BL.
0115 981 7331

Buddhists

Akshobya Centre (New Kadampa Tibetan)
Pelham Road, Sherwood Rise, NG5 1AP.
0115 985 7356

Nottingham Buddhist Centre
(Friends of the Western Buddhist Order)
9 St Mary's Place, The Lace Market, NG1 1PH.
0115 956 1008

Christians

The Polish Roman Catholic Church
Sherwood Rise

Nottingham Roman Catholic Diocese Trustees
Wilson House, 25 Derby Road, NG1 5AW.
0115 953 9800

Heart Church
104-114 Talbot Street, City Centre, NG1 5GL.
0115 947 4038

Kings Hall Christian Centre
259, St Ann's Well Road, St Ann's, NG3 3AG.
07793 004 644

First Church of Christ, Scientist
196 Mansfield Road, NG1 3HX.
0115 960 5174

St Barnabas Cathedral
North Circus Street off Derby Road, NG1 5AE.
0115 953 9839

Trent Vineyard
Unit 1 Easter Park, Lenton Lane, NG7 2PX.
0115 988 7060

Hindus

Hindu Temple
215 Carlton Road, NG3 2FX.
0115 911 3384

Jews

Progressive Synagogue: Progressive Jewish Congregation
Lloyd Street, Sherwood, NG5 4BP.
0115 962 4761

Nottingham Hebrew Congregation Orthodox Synagogue
Shakespeare street, NG1 4FQ.
0115 947 2004

Jehovah's witnesses

Kingdom Hall
Greencroft, Clifton NG11 8EZ.

Nottingham Hall
Alpine Street, Basford Nottingham, NG6 0HS.
0115 913 3035

Kingdom Hall
Victoria Park, Bath Street Nottingham, NG1 1DF.
0115 958 6620

Muslims

Bobbers Mill Community Centre
512 - 514 Berridge Road West, Bobbersmill, NG7 5JU.
0115 841 5806

Dar-us-salaam
41 Sneinton Dale, Sneinton.
07880 825 720

Islamic Centre
3 Curzon Street, St Ann's, NG3 1DG.
0115 959 0001

Karimia Institute
512-514 Berridge Road Nottingham.
0115 841 5806

Masjid Bilal
3-5 Lenton Boulevard, Lenton.
0115 970 0225

Masjid Umar
398 Alferton Road, Radford.
0115 978 3640

Meadows Muslim Community Centre
Collygate Road, Meadows, NG2 2EJ.
0115 952 7133

Nottingham Muslim Directory
www.nottinghammuslimdirectory.com

The Nottingham Muslim Directory provides useful information on Muslim organisations, schools, mosques, businesses and other services in Nottingham.

Shah Poran Islamic Centre
2-4 Gregory Boulevard, Hyson Green, NG7 6BE.
07799 678 486

Quakers

Quakers Religious Society of Friends
Friends Meeting House, 25 Clarendon Street.
0115 947 3482

Sikhs

The Sikh Temple
26 Nottingham Road.
0115 962 2132

Health

Awaaz-Asian Mental Health Resource Unit

198 Mansfield Road, City Centre, NG1 3HX.
0115 924 5555
Work with Asian people who have any form of mental health difficulties. Provide and advocate for appropriate mental health services for the Asian community in Nottingham. Also raise awareness of mental health in the Asian community and promote preventative work in mental health.

Empowerment Plus

702 Mansfield Road, Sherwood, NG5 3FW.
0115 924 8020
Open 6 days a week and some evenings. Supports people aged 16 plus who have emotional and mental health support needs by offering activities and group work. Activities may range from arts & crafts to football out in the community. Group work will enable participants to increase their coping skills, build on assertiveness, confidence and self esteem empowering them to achieve personal goals.

Health in Mind

Newbrook House, 385 Alfreton Road, Radford, Nottingham, NG7 5LR.
0115 883 4863 / 0115 883 4879 / 0115 883 4849
The Health-in-Mind service is an NHS Psychological Health and Wellbeing service that offers a broad range of support for people experiencing emotional difficulties such as depression and anxiety.

NHS 111 Emergency

111
NHS national health line provides expert health advice, information and reassurance over the telephone and web. The line is open 24-hours every day of the week and even on holidays.

Nottingham University Hospital NHS Trust (QMC)

0115 924 9924
Accident and emergency services.

Sickle Cell and Thalassaemia Service

Mary Potter CENTRE, 76 Gregory Boulevard, Hyson Green.
0115 883 8424
They provide care programmes for adults and children with sickle cell disorder and thalassemia as well as information and resources to the public.

STEPS (support towards empowering people service)

02035 355 244
Mental health support and outreach service- fostering positive mental wellbeing within BAMER communities.

Terence Higgins Trust

Unit 1, 12 High Pavement, NG1 1JU.
0115 882 0121
They provide emotional support, help with accessing HIV testing and PEP treatment, legal advice for those living with HIV, counselling and contact with support groups.

The Health Shop

12 Broad Street, Hockley, NG1 3AL.
0115 905 5001
Drop-in service for anyone requiring advice or support around a wide range off issues regarding sexual health, sexuality and substance use. The service is free & confidential & open to anyone regardless of age, gender, ethnicity, sexuality etc. They can come to alternative venues if this is appropriate. For more information please contact the service.

The Nottingham City Hospital

Hucknall Road, NG5 1LB.
0115 969 1169

Urgent Care Centre (Walk-in Centre)

London Road, Nottingham NG2 4LA.
0115 883 8500
website: www.nhsdirect.nhs.uk
Nottingham Walk - in Centre provides access to health care advice and treatment for minor injuries and illnesses. Open from 7am to 9pm every day of the year including holidays. Appointments are not necessary.

Wellbeing Plus

174 Derby Road, Lenton, NG7 1NF.
0800 013 0497
Open 6 days a week and some evenings. Supports people aged 16 plus who have emotional and mental health support needs by offering one to one support and signposting to appropriate services to include housing, benefits advice, secondary and primary health services, education and training providers and social groups.

Legal

Asylum Aid

0207 354 9264
Provides, specialist legal representation and advice to people seeking asylum in the UK.

French & Company

6 Derby Terrace, NG7 1ND.
0115 955 1111

Immigration Advisory Service

0133 237 1385
Provide community legal advice and representation for immigrants and asylum seekers.

Nottingham Law Centre

119 Radford Road, Hyson Green, NG7 5DU.
0115 978 7813

Paragon Law

Finelook Studios, 7B Broad Street, Hockley, NG1 3AJ.
0115 964 4123

Praxis

0115 847 1758
Provide advice and support to migrants and refugees from all over the world covering practicalities such as welfare benefits, health and housing, immigration and asylum rules, education and employment.

Sanctuary Law

82-83 Radford Road, NG7 5FU.
0115 970 4180
Immigrant advice and services.

Libraries

Nottingham Central Library, Angel Row
0115 915 2828

Aspley Library, Nuthall Road
0115 915 2802

Bakersfield Library, Watson Avenue
0115 915 0199

Basford Library, Vernon Road
0115 915 5797

Bulwell Library, Bulwell Riverside
0115 883 3500

Bilborough Library, Bracebridge Drive
0115 915 5795

Clifton Library, Southchurch Drive
0115 915 2945

Hyson Green Library, Mary Potter Centre, Gregory Boulevard
0115 915 2483

Meadows Library, Wilford Grove
0115 915 9279

Radford/Lenton Library, Lenton Boulevard
0115 915 1790

Sherwood Library, Spondon Street
0115 915 1155

St Ann's Library, Robin Hood Chase
0115 883 9700

Sneinton Library, Sneinton Boulevard
0115 876 1940

Southglade Park Library, Southglade Road, Bestwood
0115 876 1055

Wollaton Library, Bramcote Lane
0115 915 2815

Local Councillors Surgeries

0115 915 5555

www.nottinghamcity.gov.uk

Address: Varied – depending on Ward locations
Local Councillors are local elected representatives you can report your concerns to them and ask about problems you are having with services.

Messaging and Tracing/ Family Reunion

British Red Cross

4 King Edward Court, King Edward Street, NG1 1EW.

0115 850 5940

To assist and support people who have been affected by disasters and conflict and separated from their families.

Police and Safety

For all emergencies; for example if someone's life is in danger or a crime is in progress telephone 999. For non urgent enquiries, or to report a crime including hate crime, which has already happened telephone 101.

Neighbourhood Policing Areas

Find news and contact information for your local neighbourhood policing team online at www.nottinghamshire.police.uk/neighbourhoods

Get answers to your questions online

You can now get advice about hundreds of issues online via the Nottinghamshire Police website. Simply visit www.nottinghamshire.police.uk/advice

Community Protection Service Centre

0115 915 2020

To report antisocial behaviour and environmental crime.

LGBT (lesbian, gay, bisexual and transgender)

0808 801 0661

24 hour support helpline, committed to helping citizens across the City and County who may have been affected by hate crime.

Registering to Vote

Loxley House, Station Street, NG2 3NG.

0115 876 4111

Open Times Monday – Friday 8.30 – 4.50

Email elections@nottinghamcity.gov.uk

The election team help you to register to vote.

Schools

NCC - Asylum Seeker and Refugee Support

Loxley House - 3rd Floor Station Street, NG2 3NG.

0115 876 4691

The project provides information, advice, guidance and support to refugee and asylum seeking families on services and entitlements available to them. Signposting and assistance is given in areas such as early years, school admissions, pupil benefits and educational support services for all 4-16 year olds.

Schools Admissions and Exclusion Team

Loxley House, Station Street, NG2 3NG.

0115 841 5568

Information on getting children into schools, support for children excluded or at risk of exclusion.

Pupil Benefits

Customer Contact Centre, Central Library, Angel Row, City, NG1 6HP.

0115 915 4084

They provide free school meals and clothing allowances for children of statutory age provided their parents are asylum seekers or in receipt of means tested benefits.

Primary Schools

Ambleside Primary & Nursery School
Minver Crescent, Aspley, NG8 5PN.
0115 900 3610

Bentinck Primary & Nursery School
Alfreton Road, Radford, NG7 4AA.
0115 915 1567

Berridge Infant & Nursery School
Bobbers Mill Road, Hyson Green, NG7 5GY.
0115 915 5851

Berridge Junior School
Berridge Road West, Hyson Green, NG7 5LE.
0115 915 5813

Blessed Robert Widmerpool Catholic Voluntary Academy
Listowel Crescent, Clifton, NG11 9BH.
0115 915 2392

Blue Bell Hill Primary Academy
Gordon Road, St Ann's, NG3 2LE.
0115 915 1161

Bluecoat Academy Primary
Harvey Road, Bilborough, NG8 3BB.
0115 900 7200

Brocklewood Primary School
Fircroft Avenue, Bilborough, NG8 3AL.
0115 915 5731

Bulwell St. Mary's CE Primary & Nursery
Ragdale Road, Bulwell, NG6 8GQ.
0115 915 1506

Burford Primary & Nursery School
Oxclose Lane, Arnold, NG5 6FX.
0115 915 1560

Cantrell Primary & Nursery School
Cantrell Road, Bulwell, NG6 9HJ.
0115 915 5770

Carrington Primary & Nursery School
Jenner Street, Carrington, NG5 1AB.
0115 915 6825

Claremont Primary & Nursery School
Claremont Road, Carrington, NG5 1BH.
0115 915 6870

Crabtree Farm Primary & Nursery School
Steadfold Close, Bulwell, NG6 8AX.
0115 915 5737

Djanogly Northgate Academy
Helston Drive, Strelly, NG8 6JZ.
0115 884 5913

Dovecote Primary & Nursery School
Greencroft, Clifton, NG11 8EY.
0115 915 2953

Dunkirk Primary & Nursery School
Marlborough Street, Dunkirk, NG7 2LE.
0115 915 3273

Edale Rise Primary & Nursery School
Edale Road, Sneinton Dale, NG2 4HT.
0115 915 0180

Edna G. Olds Academy
Church Street, Lenton, NG7 1SJ.
0115 915 6813

Fernwood Primary & Nursery School
Arleston Drive, Wollaton, NG8 2FZ.
0115 915 5730

Firbeck Primary & Nursery School
Firbeck Road, Wollaton, NG8 2FB.
0115 915 5739

Forest Fields Primary & Nursery School
Bradgate Road, Forest Fields, NG7 6HJ.
0115 915 6872

Glade Hill Primary & Nursery School
Chippenham Road, Bestwood Park, NG5 5TA.
0115 915 0298

Glapton Primary & Nursery School
Glapton Lane, Clifton, NG11 8EA.
0115 915 2936

Glenbrook Primary & Nursery School
Wigman Road, Bilborough, NG8 4PD.
0115 915 5717

Greenfields Community School & Foundation Unit
Orange Gardens, The Meadows, NG2 2JE.
0115 915 3762

Haydn Primary & Nursery School
Haydn Road, Sherwood, NG5 2JU.
0115 915 0193

Heathfield Primary & Nursery School
Scotland Road, Basford, NG5 1JU.
0115 915 5725

Hempshill Hall Primary School
Armstrong Road, Bulwell, NG6 7AT.
0115 915 3275

Henry Whipple Primary & Nursery School
Padstow Road, Bestwood, NG5 5GH.
0115 915 5723

Highbank Primary & Nursery School
Winscombe Mount, Clifton, NG11 9FP.
0115 915 2965

Hogarth Academy
Porcester Road, Mapperley, NG3 6JG.
NG3 6JG.
0115 915 0106

Huntingdon Academy
Alfred Street Central, St Ann's, NG3 4AY.
0115 915 6841

Jubilee L.E.A.D. Academy
Highwood Avenue, Bilborough, NG8 3AF.
0115 915 5719

Melbury Primary & Nursery School
Melbury Road, Bilborough, NG8 4AU.
0115 915 5787

Mellers Primary Foundation Unit
Norton Street, Radford, NG7 3HJ.
0115 915 1796

Middleton Primary & Nursery School
Harrow Road, Wollaton Park, NG8 1FG.
0115 915 3261

Nottingham Academy Primary Phase
Greenwood Road, Bakersfield, NG3 7EB.
0115 915 0190

Old Basford Primary & Nursery School
Percy Street, Old Basford, NG6 0GF.
0115 915 5744

Our Lady & St. Edward's Catholic Voluntary Academy
Gordon Road, St Ann's, NG3 2LG.
0115 915 5800

Our Lady of Perpetual Succour Catholic Voluntary Academy
Piccadilly, Bulwell, NH6 9FN.
0115 915 0500

Portland Primary & Nursery School
Westwick Road, Bilborough, NG8 4HB.
0115 915 5747

Radford Academy
Denman Street West, Radford, NG7 3FL.
0115 915 5810

Riverside Primary
Ainsworth Drive, The Meadows, NG2 1FX.
0115 915 3898

Robert Shaw Primary School
Southfield Road, Western Blvd, NG8 3PL.
0115 915 5765

Robin Hood Primary
Beckhampton Road, Bestwood Park, NG5 5NA.
0115 915 3982

Rufford Primary
Hoewood Road, Bulwell, NG6 8LF.
0115 915 5755

Scotholme Primary & Nursery School
Fisher Street, Hyson Green, NG7 6FJ.
0115 978 1968

Seely Primary School
Perry Road, Sherwood, NG5 3AE.
0115 915 3780

Snape Wood Primary & Nursery School
Aspen Road, Snape Wood, Bulwell, NG6 7DS.
0115 915 9146

Sneinton St Stephen's C of E Primary School
Windmill Lane, Sneinton, NG2 4QB.
0115 915 1370

South Wilford Endowed C of E Primary School
Main Road, Wilford, NG11 7AL.
0115 915 2967/8

Southglade Primary & Nursery School
Beckhampton Road, Bestwood Park, NG5 5NE.
0115 915 5763

Southwark Primary Academy
Bulwell Lane, Old Basford, NG6 0BS.
0115 915 0466

Southwold Primary School and Early Years Centre
Kennington Road, Radford, NG8 1QD.
0115 915 5756

Springfield Primary School
Lawton Drive, Bulwell Hall, NG6 8BL..
0115 915 5769

St Ann's Well Academy
Hungerhill Road, St Ann's, NG3 3PQ.
0115 915 5808

St Augustine's Catholic Voluntary Academy
Park Avenue, Mapperley, NG3 4JS.
0115 915 6995

St Margaret Clitherow Catholic Primary School
Mildenhall Crescent, Bestwood Park, NG5 5RS.
0115 915 0296

St Mary's Catholic Voluntary Academy
Beaconsfield Street, Hyson Green, NG7 6FL.
0115 915 1799

St Patrick's Catholic Primary School
Coronation Avenue, Wilford, NG11 7AB.
0115 915 2961

St Teresa's Catholic Voluntary Academy
Kingsbury Drive, Aspley, NG8 3EP.
0115 915 5762

Stanstead Primary & Nursery School
Stanstead Avenue, Rise Park, NG5 5BL.
0115 915 6300

Sycamore Academy
Abbotsford Drive, St Ann's, NG3 4QP.
0115 915 5804

The Milford Academy
Dungannon Road, Clifton, NG11 9BT.
0115 915 2951

The Nottingham Nursery School & Training Centre
Denman Street West, Radford, NG7 3FL.
0115 915 9090

Walter Halls Primary & Early Years School
Querneby Road, Mapperley, NG3 5HS.
0115 915 0045

Warren Primary Academy
Bewcastle Road, Top Valley, NG5 9PJ.
0115 915 3760

Welbeck Primary
Kinglake Place,The Meadows, NG2 1NT.
0115 915 3890

Westglade Primary
Syke Road, Top Valley, NG5 9BG.
0115 915 7515

Whitegate Primary & Nursery School
Middlefell Way, Clifton, NG11 9JQ.
0115 915 2944

Whitemoor Academy
Bracknell Crescent, Whitemoor, NG8 5FF.
0115 978 6351

William Booth Primary & Nursery School
Notintone Street, Sneinton, NG2 4QF.
0115 915 5821

Windmill L.E.A.D. Academy
Sneinton Boulevard, Sneinton, NG2 4FZ.
0115 915 0195

Secondary Schools

Big Wood School
Bluecoat Aspley Academy
Aspley Lane, Aspley, NG8 5GY.
0115 929 7445

Bluecoat Beechdale Academy
Harvey Road, Bilborough, NG8 3GP.
0115 929 7445

Bluecoat
Sutton Passeys Crescent
Wollaton Park, NG8 1EA.
0115 913 5211

Djanogly City Academy Nottingham
14-9 Centre, Nottingham Road, Sherwood Rise, NG7 7AR.
0115 942 4422

Djanogly City Academy Nottingham
11-14 Centre, Gregory Boulevard, Hyson Green, NH7 7AR.
0115 942 4422

Ellis Guilford School & Sports College
Bar Lane, Old Basford, NG6 0HT.
0115 913 1338

Farnborough School Academy
Farnborough Road, Clifton, NG11 8JW.
0115 974 4444

Fernwood Comprehensive School
Goodwood Road, Wollaton, NG8 2FT.
0115 928 6326

Hadden Park High School
Harvey Road, Bilborough, NH8 3GP.
0115 913 5211

Nottingham Academy
Sneinton Boulevard, Sneinton
Ransom Drive, Mapperley, NH2 4GL.
0115 910 3200

Nottingham Free School
The Courtalds Building, 290 Haydn Road, NG5 1EB.
0115 896 4949

Nottingham Girls Academy
Robins Wood Road, Aspley, NG8 3LD.
0115 929 9401

Nottingham University Samworth Academy
Bramhall Road, Bilborough, NG8 4HY.
0115 929 1492

NUAST
93 Abbey Street, NG7 2PL.
0115 859 2040

The Bulwell Academy
Hucknall Lane, Bulwell, NG6 8AQ.
0115 977 1462

The Nottingham Emmanuel C of E (VA) School
Gresham Park Road, West Bridgford, NG2 7YF.
0115 977 5380

The Trinity Catholic School
Beechdale Road, Aspley, NG8 3EZ.
0115 929 6251/2

The Oakwood Academy
Brewcastle Road, Top Valley, NG5 9PJ
0115 977 1462

Top Valley Academy
Top Valley Drive, Top Valley, NG5 9AZ.
0115 953 9060

Special Schools

Aspley Wood School
Robins Wood Road, Aspley, NG8 3LD.
0115 913 1400

Nethergate School
Swansdowne Drive, Clifton, NG11 8HX.
0115 915 2959

Oakfield School
Wigman Road, Bilborough, NG8 3BB.
0115 915 3265

Rosehill School
Harvey Road, Bilborough, NG3 2FE.
0115 915 5815

Westbury School
Chingford Road, Bilborough, NG8 3BT.
0115 915 5858

Woodlands School
Beechdale Road, Aspley, NG8 3EZ.
0115 915 5734

Self Help Nottingham

www.selfhelp.org.uk
0115 911 1662
info@selfhelp.org.uk
Self Help Nottingham is an independent charity

offering support, training, advice and practical services to help groups in Nottinghamshire. Self help groups support people who experience health problems, have long-term medical conditions, disabilities or who face difficulties life situations. Information is available on groups throughout Nottinghamshire as well as local and national support organisations.

The Registrar

The Registrar Office The Council House, Old Market Square NG1 2DT.
0115 841 5554
Opening Times – Monday to Friday 9.00-4.30
Registering births, marriages and deaths (this is a legal requirement in the UK).

Travel and Transport

Travelling In the City
NCC travel Centre, 5 South Parade, Old Market Square, NG1 2JS. Tel: **9506070**.
Opening times: Monday 8.00- 6.00,
Tuesday- Friday 8.00- 5.30, Saturday 9.00-3.30.
www.ncxt.co.uk
email: travelcentre@nctx.co.uk
Purchase of a City card enables you to travel on public transport across the City and can be used for other purposes including; leisure activities, use in libraries and discounts in some shops. You can access tram, bus times and routes by visiting the website.

Parking your vehicle at Home

0115 876 1499

email: residents.permits@nottinghamcity.gov.uk

Parking permits operate in some residential streets in Nottingham, if there are signs on your street, contact this team to apply for a Residents Parking Permit for your vehicle.

Volunteering

NCVS (Volunteer Centre)

7 Mansfield Road, NG1 3FB.

0115 934 8400

Opening hours:

Monday to Thursday: 10am – 6pm

Friday: 10am – 4pm

Saturday: 10.30am – 1.30pm

ncvs@nottinghamcvs.co.uk

www.nottinghamcvs.co.uk

Provide volunteering opportunities. There are hundreds of opportunities and NCVS will help find a suitable match. They enable volunteers to engage with local charities and local communities. NCVS is a local charity that helps not-for-profit organisations in Nottingham to develop and grow. If you want help to run your voluntary group, if you need space to work, or if you want to be influential in Nottingham, NCVS can help you.

Nottingham & Nottinghamshire Refugee Forum

The Sycamore Centre, 33a Hungerhill Road, NG3 4NB.

0115 960 1230

Refugee Forum provides volunteering opportunities for asylum seekers and refugees.

Nottingham Welcome Project

St Stephens Church Office, Bobbersmill Road, NG7 5GZ.

0115 845 8281

Provides volunteering opportunities for refugees, and former asylum seekers.

Welfare and Benefits

Nottingham City Council Welfare Rights Service

0115 915 1355

Give advice on all aspects of welfare benefits including benefit checks, claiming, appeals etc also advise on housing and council tax benefit on debt issues. Provide a duty line every day Monday to Friday from 8.30am to 4.50pm and manned by a duty officer who can advise over the phone or take a referral for someone to be seen at an advice session. There are 28 sessions held throughout the city and in most areas of the city including Bulwell, Bilborough, Central Library, Beechdale, Carers Federation, Indian Community Centre etc.

Nottingham & Nottinghamshire Refugee Forum – Welfare Benefits Advisor

The Sycamore Centre, 33a Hungerhill Road, NG3 4NB.

0115 960 1230

Refugee Forum provides practical advice and assistance for newly arrived asylum seekers and has a long-term commitment to their settlement through community development work. RF also provides a range of services for refugees and other agencies working with asylum seekers and refugees in the area.

To make a new claim for benefits

0800 055 6688

Benefits include; Job Seekers Allowance (JSA), income support, employment support allowance.

To educate women about their rights, self-esteem, assertiveness and is geared towards helping women empower themselves and move on from abuse and violence.

Somali Women's Organisation

Tardis Centre, 65-66 Radford Road, Hyson Green, NG7 5DR.

0115 978 9970

Provide drop in sessions. Offer support and signposting in issues such as benefits also set informal learning opportunities.

Further information is accessible at the National Government website covering all aspects of living in the UK.

Visit **www.localgov.co.uk**

Information correct at time of going to print (December 2015).

More information

To find out more or to make a referral, contact:

Shama Sharif
New Arrival Coordinator
Community Relations Team
Community Protection
Communities
Nottingham City Council
2nd Floor | Loxley House | Station Street | Nottingham | NG2 3NG
Tel: 0115 876 4691
Email: shama.sharif@nottinghamcity.gov.uk

www.nottinghamcity.gov.uk
If you require the information in an alternative language, large print, Braille, audio tape or text only version please call 0115 876 4952 or email: equalityanddiversityteam@nottinghamcity.gov.uk

Safer, cleaner, ambitious
Nottingham
A city we're all proud of