

Safe & Sound

Supporting your safety, warmth and wellbeing at home



Housing

t 0115 859 9209

e safeandsound@ageuknotts.org.uk

www.ageuknotts.org.uk



Safe & Sound

Our trained team of specialists help older people in the City and County to stay warm and safe at home through a range of services specifically designed to enable older people to live independently at home..

What do we offer?

- Free home visits to carry out a home energy check, providing tailored energy advice enabling you to use energy more efficiently without compromising on warmth and with the added benefit of free energy saving products, you can look forward to saving an average of £37 a year on energy bills.
- We are an accredited Home Improvement Agency offering remedial advice and project management of remedial advice and project management of home repairs for example for new, energy efficient heating systems or support with eradicating damp and mould, roof repairs or upgrading old electrics.
- Subject to eligibility, we can access financial assistance for essential housing repairs including boiler repairs and replacements.
- A heater loans service for people with broken or faulty heating, loaning oil-filled radiators for a few weeks, enabling the home to stay warm whilst the heating is restored.
- In Rushcliffe, Broxtowe and Bassetlaw we offer the Warm Homes on Prescription service, completing home surveys and providing access to free heating measures like new A-rated boilers and radiators for people with broken or faulty heating systems (subject to eligibility)
- Signposting to partner agencies to help people access the services they need and support to access grants for essential home repairs.

Who is the service for?

Anyone 60+ years.



"The difference to my home has been life changing, I now feel proud of my home again"

How is this service delivered?

- Over the telephone
- In person via home visits

Which area does this service cover?

Nottingham City and parts of the County

How much does this service cost?

- Free information and advice
- Free home energy and safety checks
- You may be asked to contribute towards the costs of building works and project management of repair works – eligibility criteria apply



Contact us:

For more information or to access this service, please contact

t 0115 859 9260

e safeandsound@ageuknotts.org.uk

Alternatively, please write to us at:

Age UK Notts' Safe & Sound service,
The Lifestyle Centre,
16-18 Bridgeway Centre,
Nottingham
NG2 2JD

For more information on any of our services, please contact us:

Age UK Nottingham & Nottinghamshire

Bradbury House, 12 Shakespeare Street, Nottingham, NG1 4FQ

0115 844 0011

or visit us at www.ageuknotts.org.uk

Age UK Nottingham & Nottinghamshire takes a zero-tolerance approach to abuse of any kind



Our vision is for a world in which older people flourish

Every year we help over 45,000 people

We're local and independent - here to help people in Nottingham & Nottinghamshire



Can you help us make a difference?

Yes! Whether it is by volunteering, fundraising, or telling your friends and neighbours about our services, you can help us reach more local people in need.

Get in touch with us today! Check out our website for more information and to sign up to our monthly email newsletter.



This leaflet is sponsored by:

The Lifestyle Centre

Scooters & Wheelchair, Stairlifts, Beds
& Riser chairs and much more....

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The Lifestyle Centre

16 - 18 Bridgeway Centre
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